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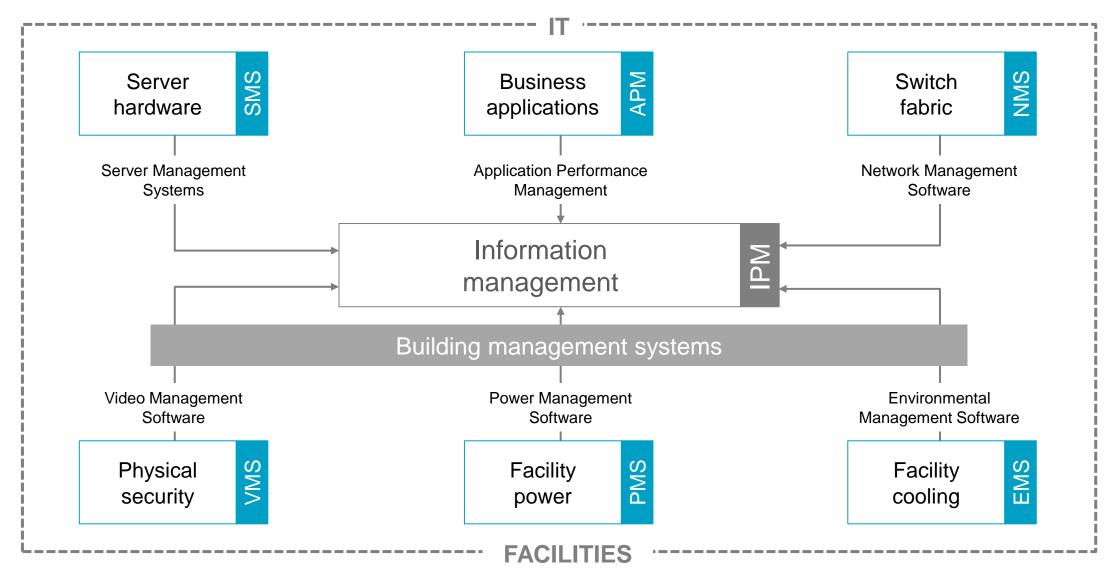
- PART 1 Common Monitoring System Challenge
- PART 2 Data Center Infrastructure Management (DCIM)
- PART 3 VCOM DCIM Architecture
- PART 4 Features & Benefits, in screenshots
- PART 5 Value Added Proposition : 3<sup>rd</sup> Party Smart Cabinet Integration
- PART 6 Case Studies





# **Common Monitoring System Challenge – Operating in Silo**





Information management systems in DC commonly operate in silos, whereby features overlap but don't talk with each other, resulting in poor workflow practices.





# **DCIM** by **Gartner**



Critical Capabilities	CommScope : iTRACS DCIM	Cormant : Cormant-CS	Device42 : Decice42 Software	Vertiv : Trellis Platform	FNT: FNT Command	Nlyte Software : Nlyte DCIM	Optimum Path : Visual Data Center	Panduit : SmartZone Solutions	Schneider Electric : StruxureWare for Data Centers
Power Monitoring	4.3	3.8	3.7	4.2	4.1	3.6	4.2	3.7	4.0
Environmental Monitoring	4.3	4.2	4.2	4.0	4.3	4.2	4.3	4.0	4.3
Reporting / Visualization	4.7	3.7	3.8	4.2	4.4	4.0	4.1	4.1	4.6
Resource Management	4.5	3.9	3.2	3.9	3.7	4.0	3.9	4.3	4.5
Workflow Integration Management	4.5	3.8	2.3	3.9	4.4	4.1	4.7	4.7	3.9
Multitenancy	3.7	3.7	4.2	3.7	3.7	4.0	4.0	3.7	4.0
Summary Score	26.0	23.1	21.4	23.9	24.6	23.9	25.2	24.5	25.3
	1	8	9	6	4	6	3	5	2

Critical Capabilities for Data Center Infrastructure Management Tools. Gartner, Inc.

# **DCIM Market Changes**





Critical Thinking, a weekly column on innovation in data center infrastructure design and management. More about the column and the author here.

Data center infrastructure management, or DCIM, software tools have been around since at least 2010, but it's still common to meet data center operators who completely dismiss the concept.

Related: Beyond Lights-Out: Future Data Centers Will Be Human-Free

A 2016 survey by Intel and Dell revealed that just over half of operators used DCIM at the time; but the actual number could be even lower. There is growth – the DCIM software market has more than 50 suppliers – but analysts recently revised the market's revenue forecasts down. Leading suppliers, such as CA Technologies (CA DCIM) and CommScope (iTracs) have exited the market, and numerous smaller vendors have gone out of business.

# **Transition from Optimum Path Inc. to Eaton**













Eaton has been working with Optimum Path Systems, Incorporated as a partner since 2016 for Data Center Infrastructure Monitoring (DCIM).

Eaton acquired Optimum Path Systems, Incorporated in 2020.

# **Centralized DCIM:** Providing a Big Picture





# **How DCIM Benefits the Corporate?**



Uniting connected devices, data & insights efficiently solves critical management challenges.



Delivering new intelligent power management solutions



Creating engaging customer experiences



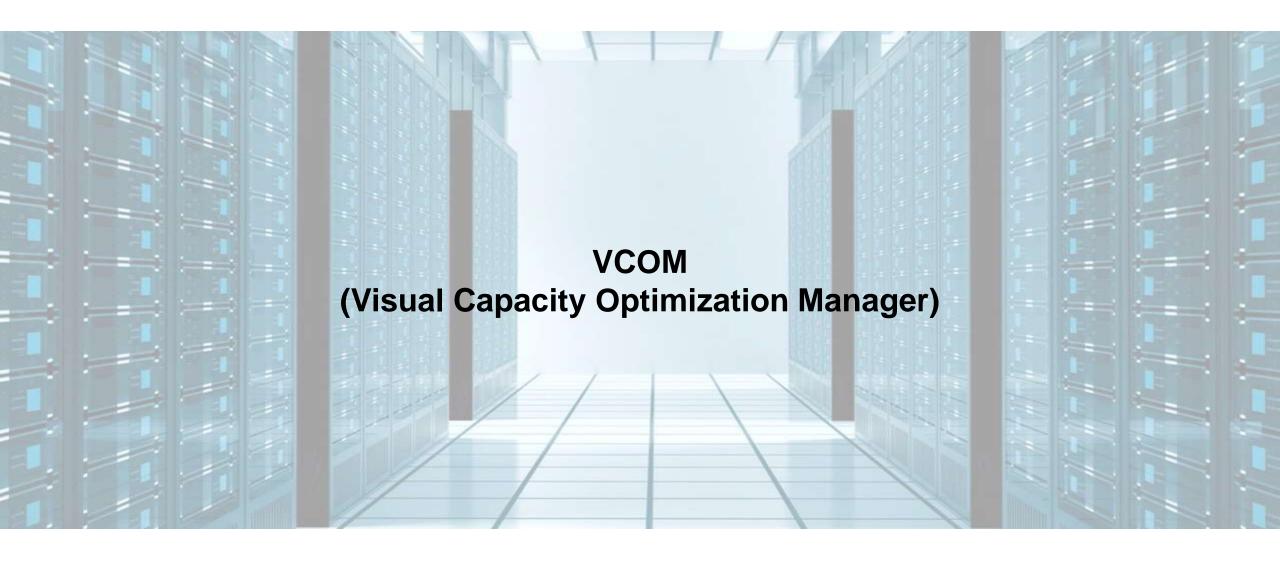
Enabling the digital factories of the future



Boosting internal productivity

DCIM enables you to generate analytics, uncover insights & inform real-time decision-making regarding information management systems.





### **Centralized DCIM**



### **Facility health status:**

- PUE
- UPS, PDU monitoring
- Alerts & Notifications
- Inventory
- Historical trend data

#### IT health status:

- CPU Utilization
- RAM performance
- HDD space
- Fan speed
- Temperature

### **Network monitoring status:**

- Network device status
- Network connectivity status
- Network device port status
- Network Port Mapping



Eaton SmartRack iCube



Facilities VLAN

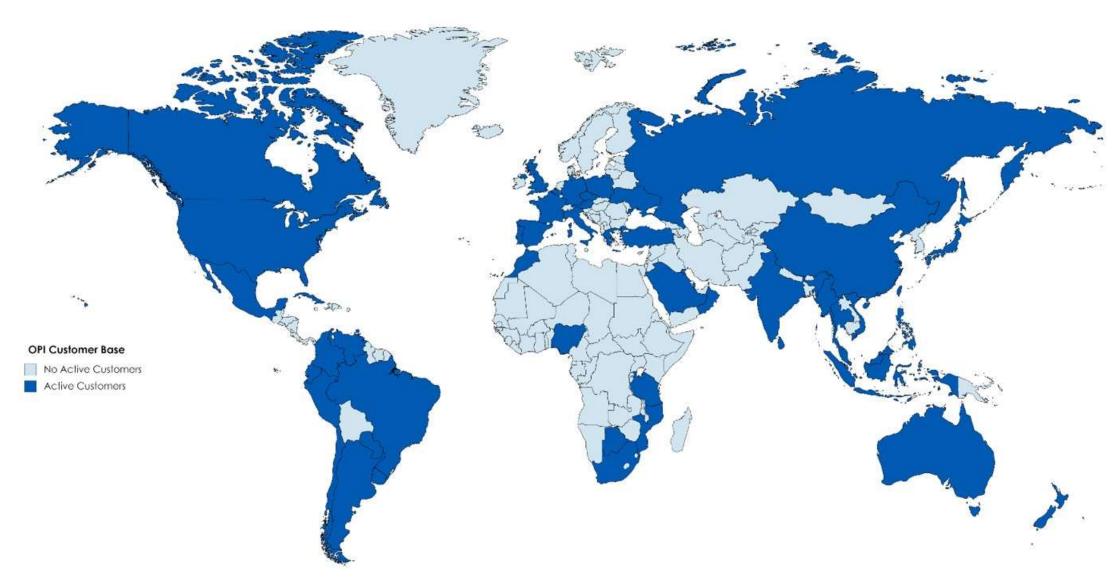
Eaton iCube Multirack Series



# **Worldwide Customer Base**



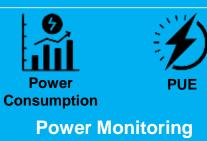
# Customers in 52+ countries



### **DCIM Core Features**



### **Core Features**

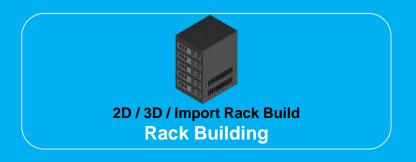




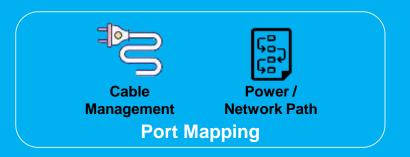








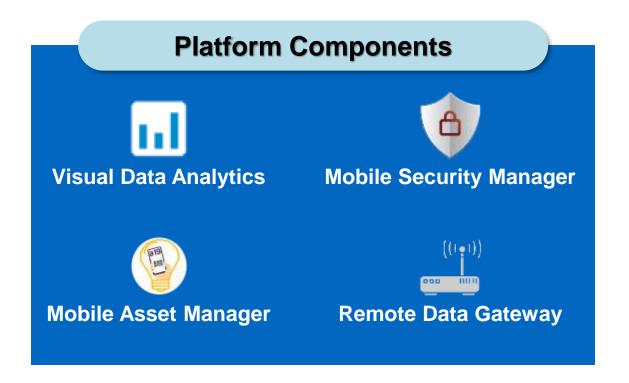


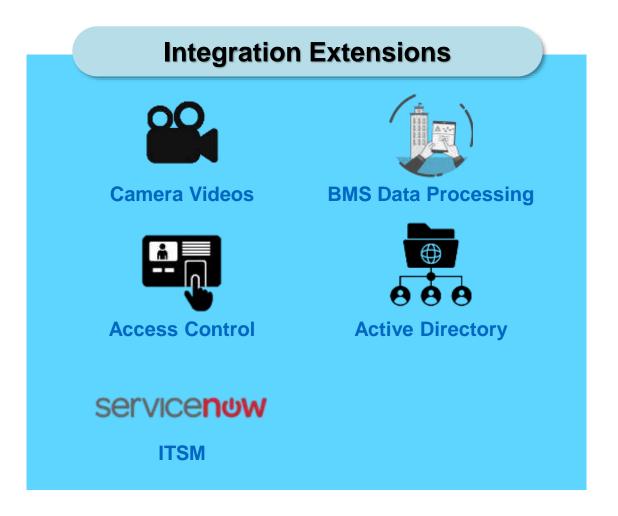




# **DCIM Platform Components & Integration Extensions**







# **Our Proposed DCIM Key Strengths Comparison**



No	Key Strengths	Our Proposed DCIM	Others								
1.	Comprehensive 3D visualization of Data Center with a holistic global view	Yes	No or Limited								
2.	PUE, Alerts, Warning on a Single Dashboard	Yes	No or Limited								
3.	Innovative Interface	Yes, 3D	No or Limited								
4.	Environmental Thermal Imaging	Yes	Separate module: "Thermal Management"								
5.	Virtual Machine Monitoring and Control	Yes	Separate costing								
6.	Mobile Device View	Yes	Separate module: "Mobile Suite"								
7.	Global View of DC capacity	Yes	No or Limited								
8.	Comprehensive Port Mapping	Yes	Upstream, Current, Downstream								
9.	Energy Management	Yes	Separate module: "Energy Management"								
10.	Allows installation on secured free OS CentOS, on Virtual Machine, no proprietary data collector required.	Yes	2 physical servers, requires proprietary data collectors								

### **Business Values**



#### **Faster Time to Market**

### **Increase Efficiency/Lower Cost**

### **Improve Uptime**



#### **Capacity Management**

Proper planning combined with what if analysis, organizations can determine if they have the capacity for the business demands as well as the fastest and most cost-effective way of delivering



### **Change Management**

Improving processes and tracking changes reduces human error and can save time troubleshooting by being able to see the historical data of a device.



#### **Power Management**

Understand how their infrastructure consumes power and where they can save money by being more efficient.



#### **Asset Management**

Most companies manage their assets and inventory in spreadsheets that are prone to human error, eat up valuable time, and don't have the ability to track changes, connections, or history of the assets



#### **Environmental Monitoring**

Keeping IT and Facilities equipment cool while reducing the amount of cooling needed and drastically improve PUE.



#### **IT/VM Management**

The world is getting more virtualized every day. Understanding the utilization and performance metrics of virtual machines can allow you to quantify the impact of the virtual environment. Intelligent Automation to move and gracefully shut down and restore VMs in the event of Power Quality Issues



#### **Predictive Analytics**

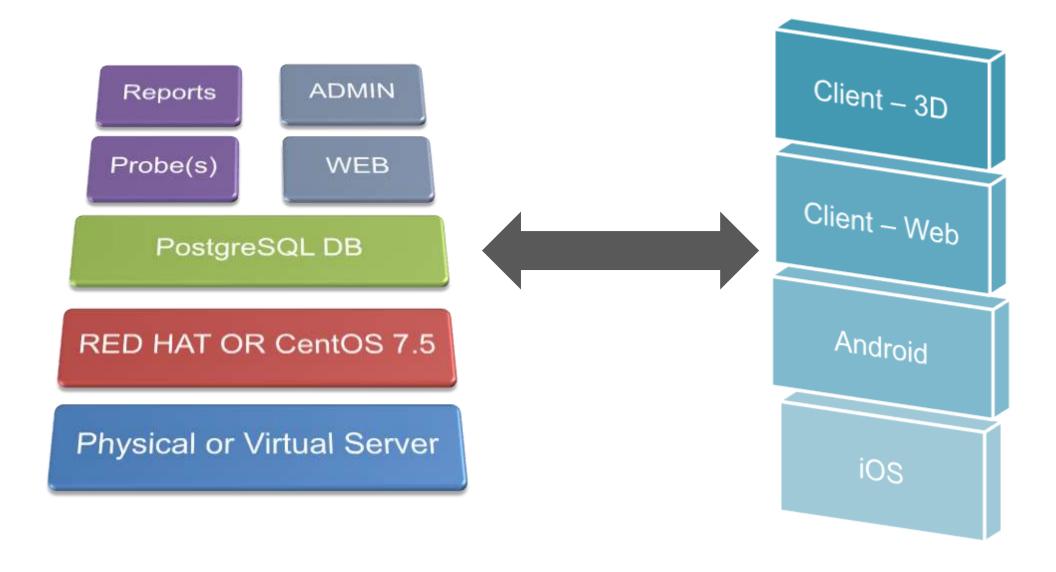
Using Data Science and analytics in conjunction with monitoring, anticipate problems before they occur so that corrective action can before incidents occur





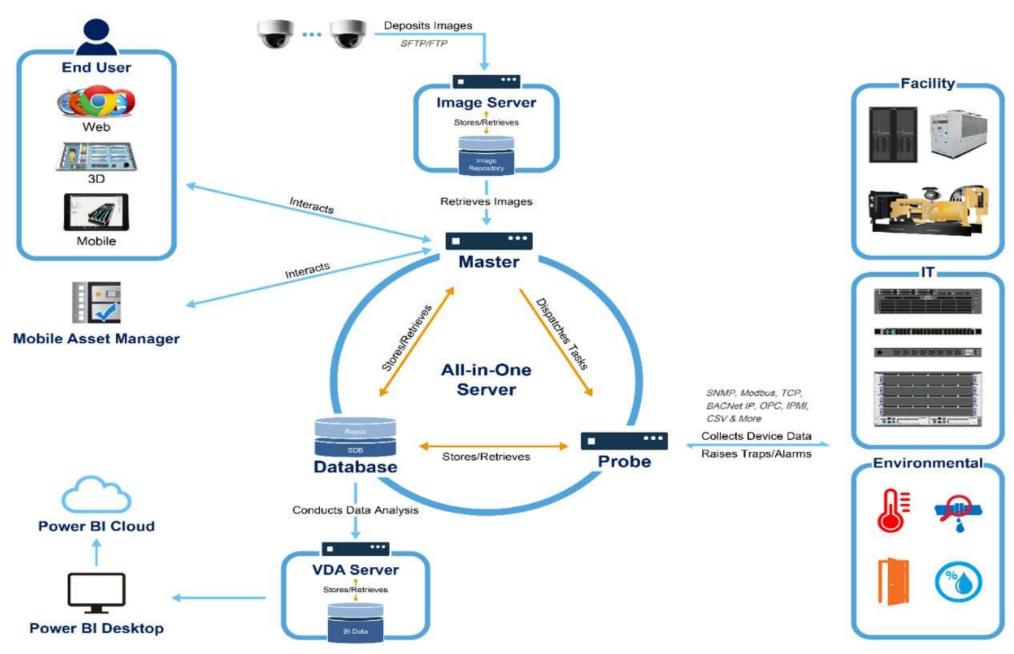
### **General Architecture**





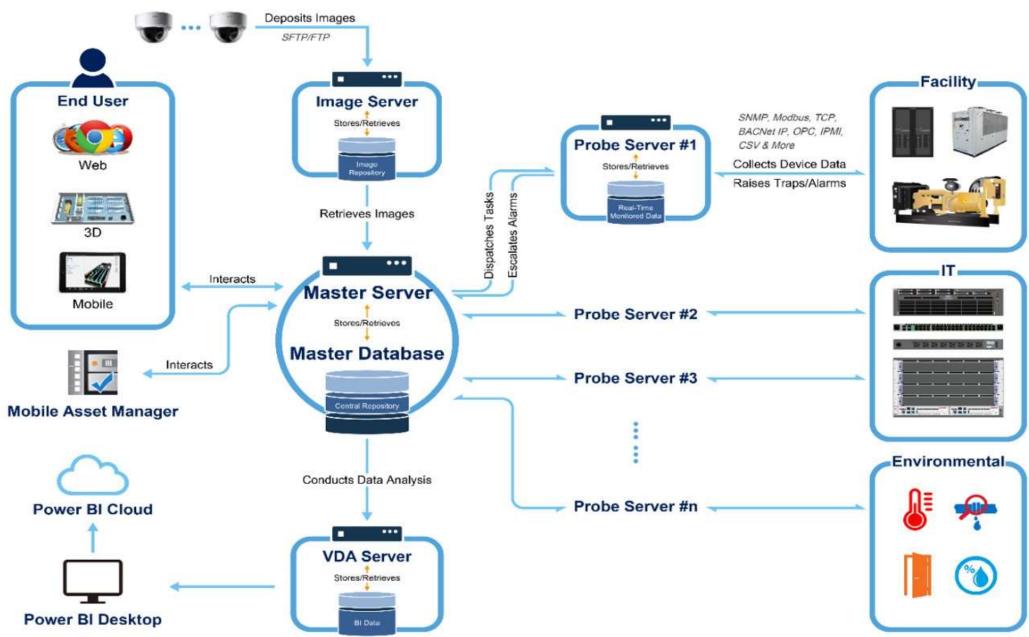
### **All-In-One Architecture**



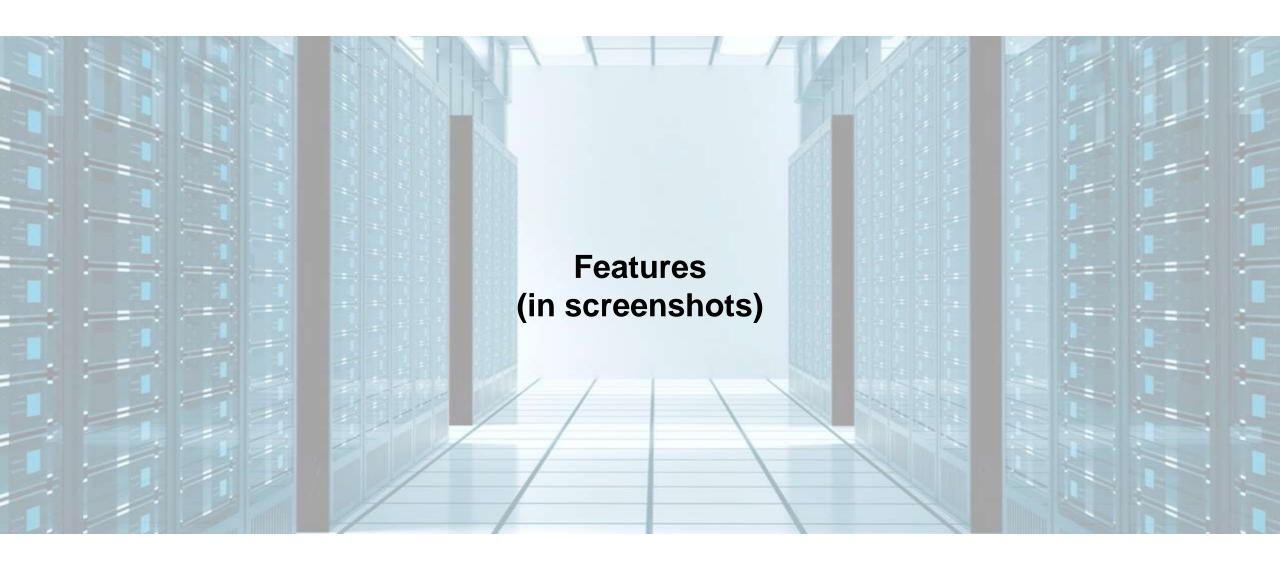


### **Distributed Architecture**









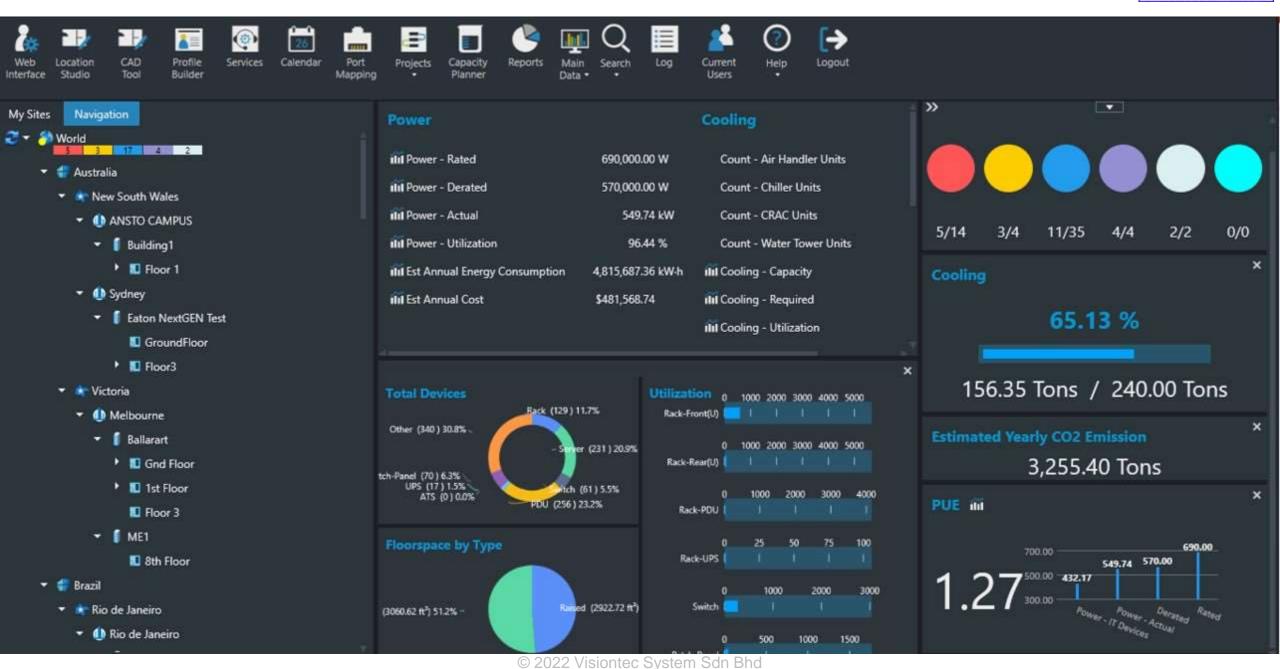
# **Global Map View**





### **Data Center Overall Performance**





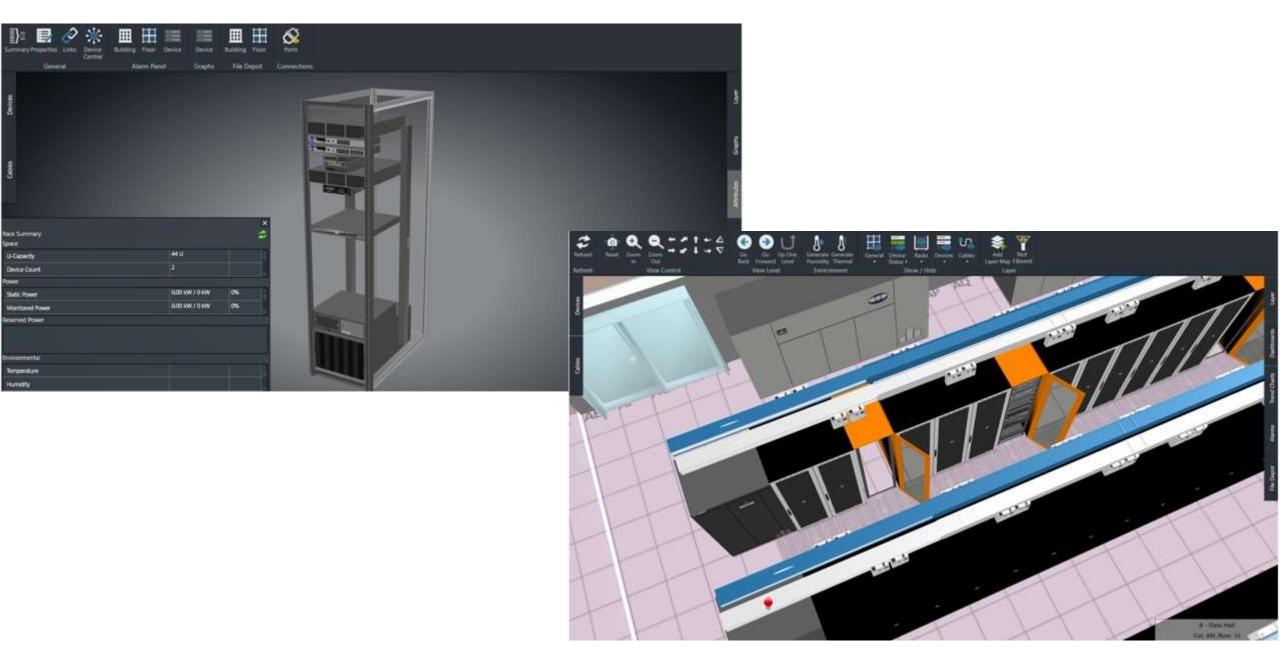
### **Data Center Overall Performance**





# **3D Rack View**





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# **Heat Mapping / Environmental Monitoring**

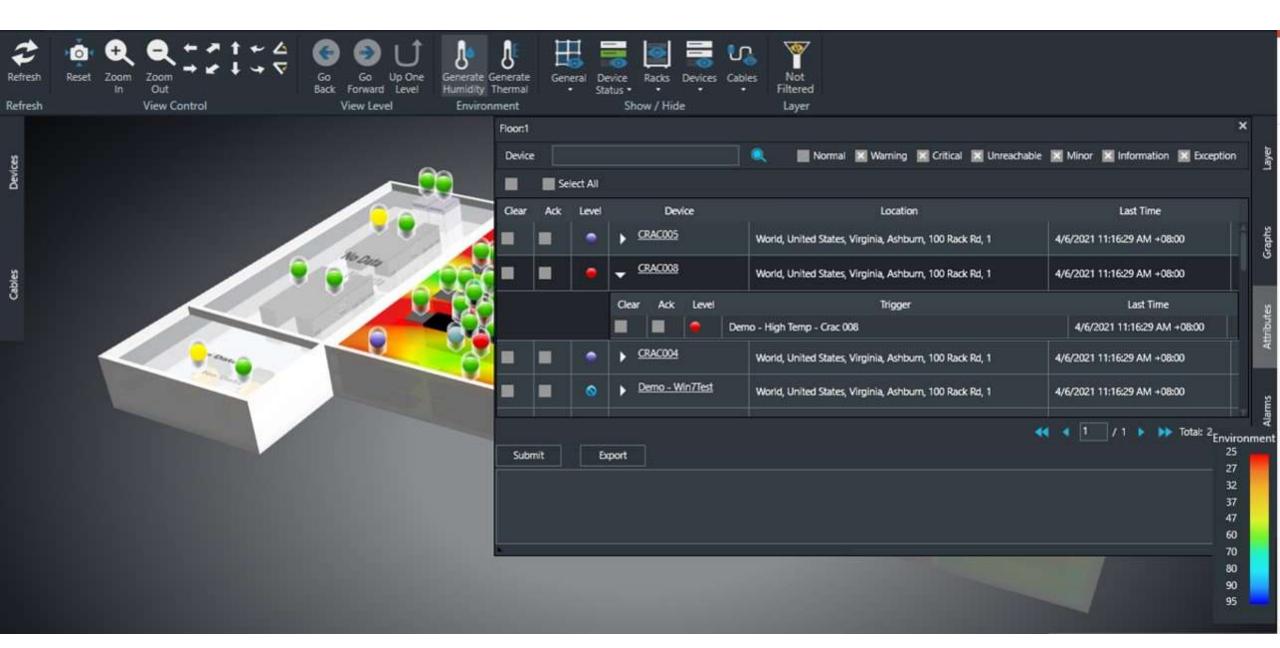




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### **Threshold Alert**

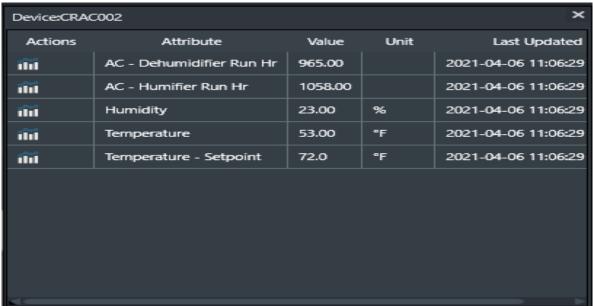


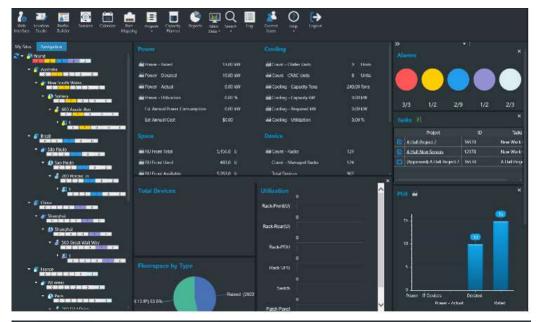


### **Real-time Charts**







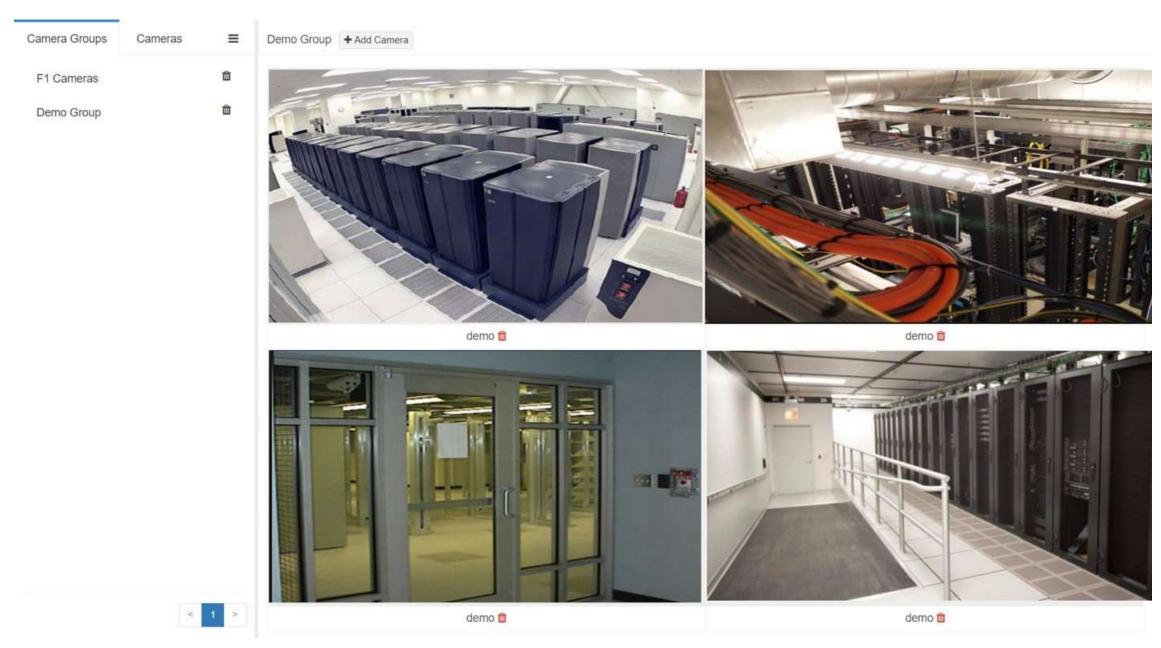




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# **IP Camera / CCTV Capture**

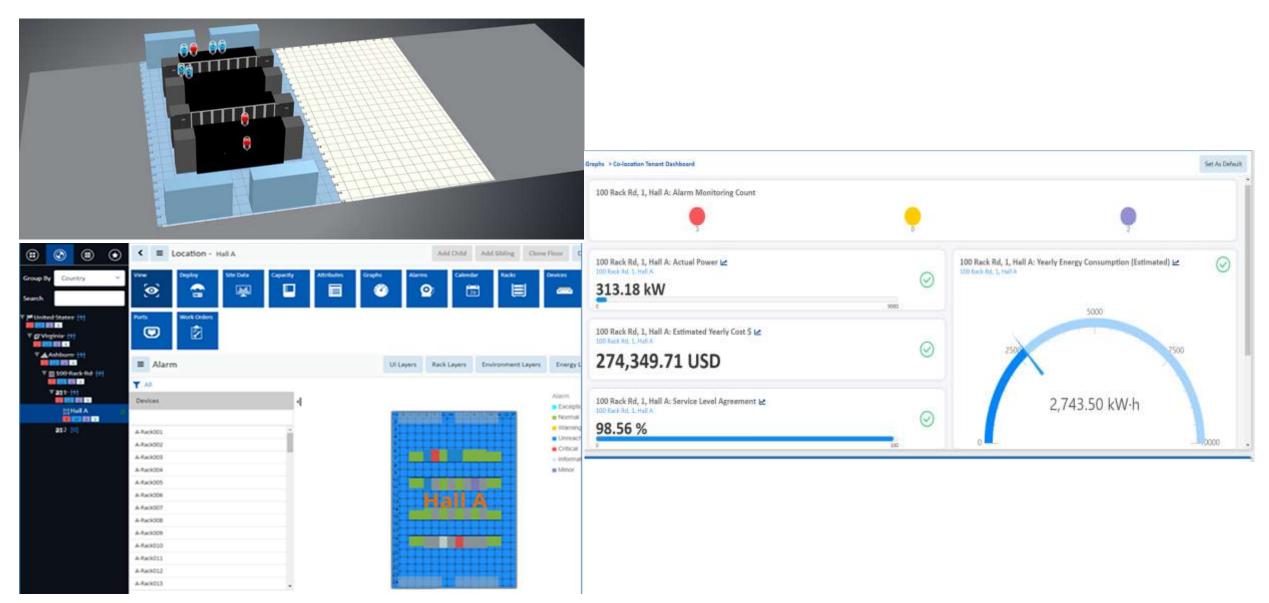




### **Multi-User Access Portal**

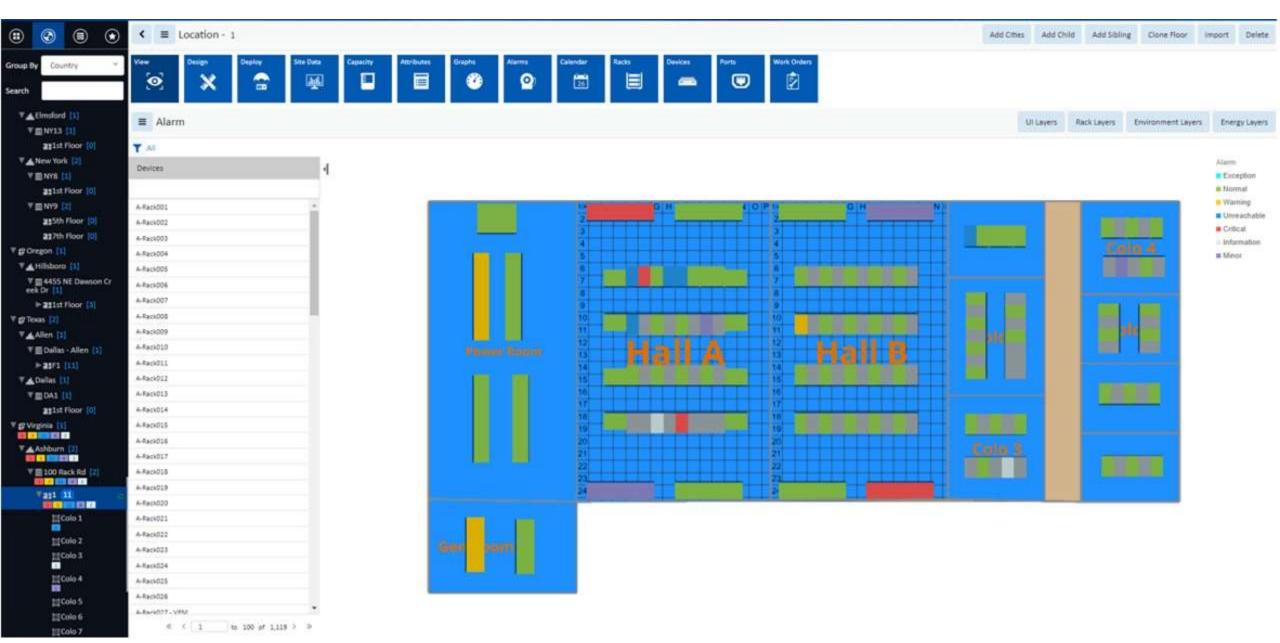


Multi-User access; Customized Dashboards and Report



### 2D View

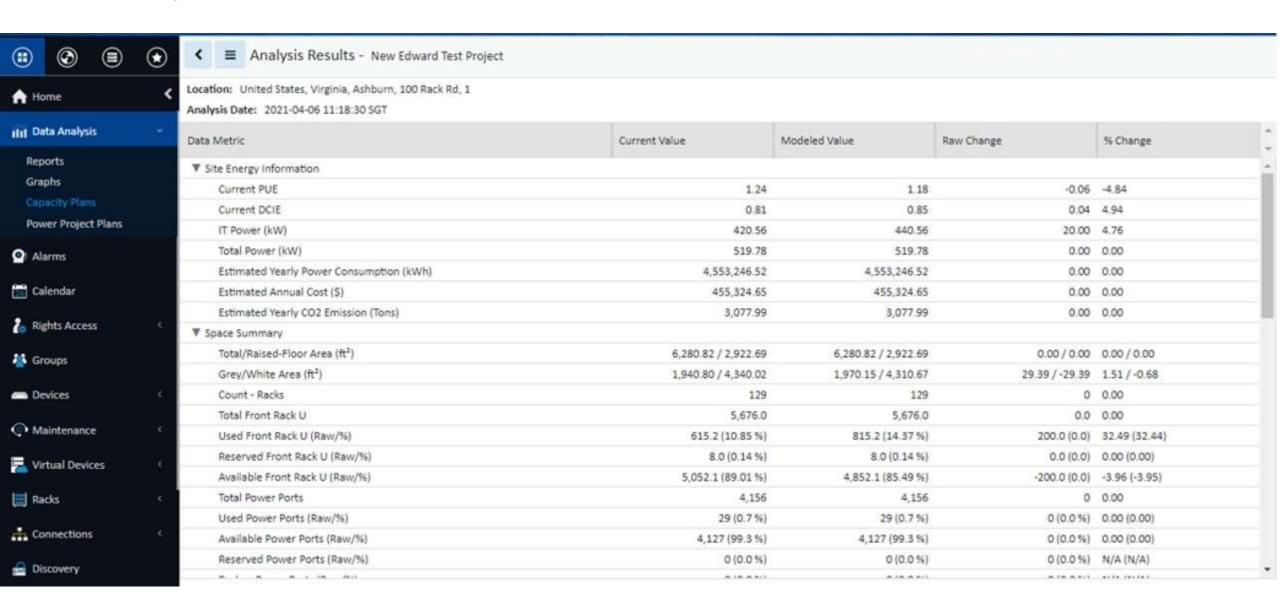




# **What If Analysis**

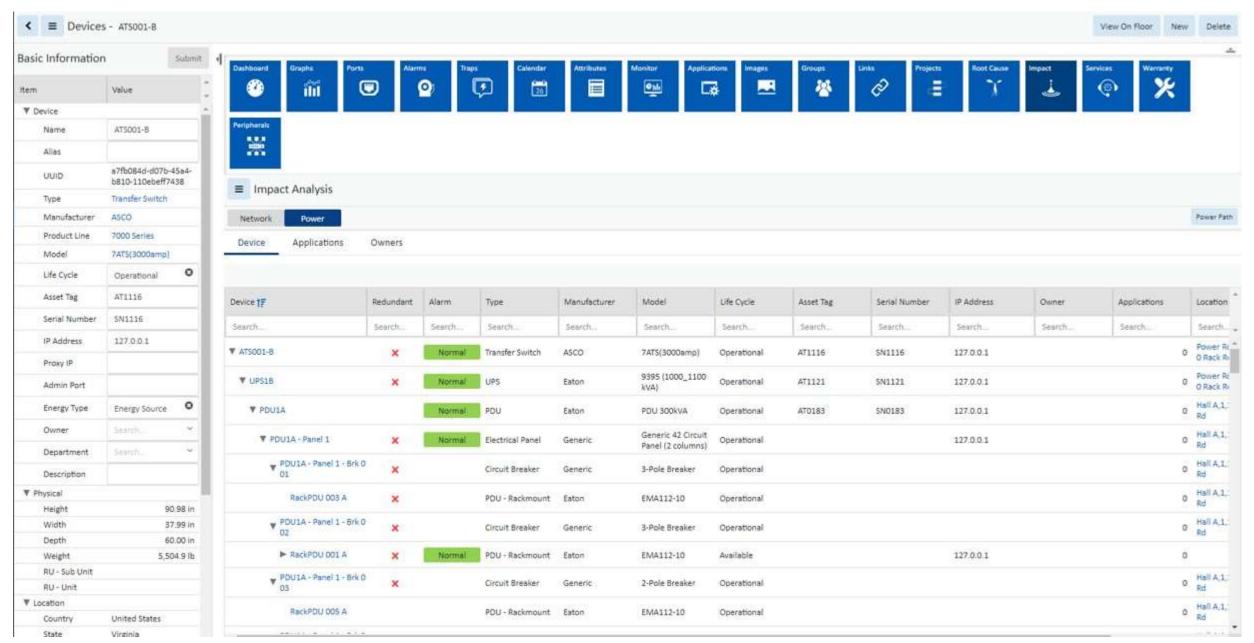
#### **Capacity Planning**





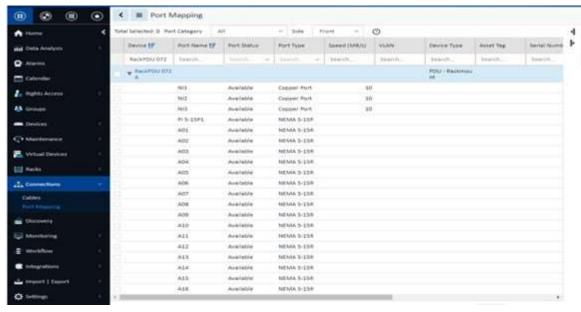
# **Impact & Root Cause Analysis**

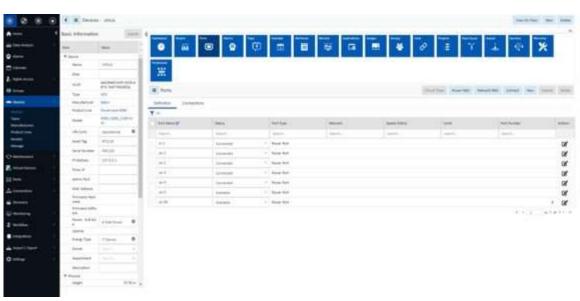




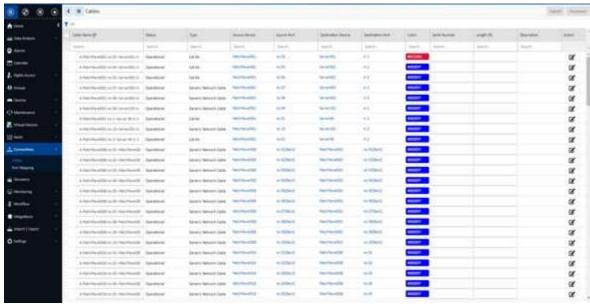
# **Port Mapping**

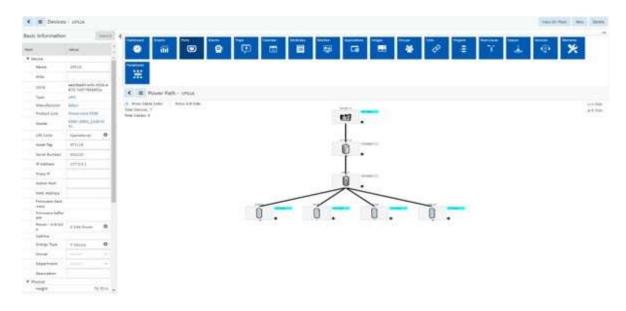






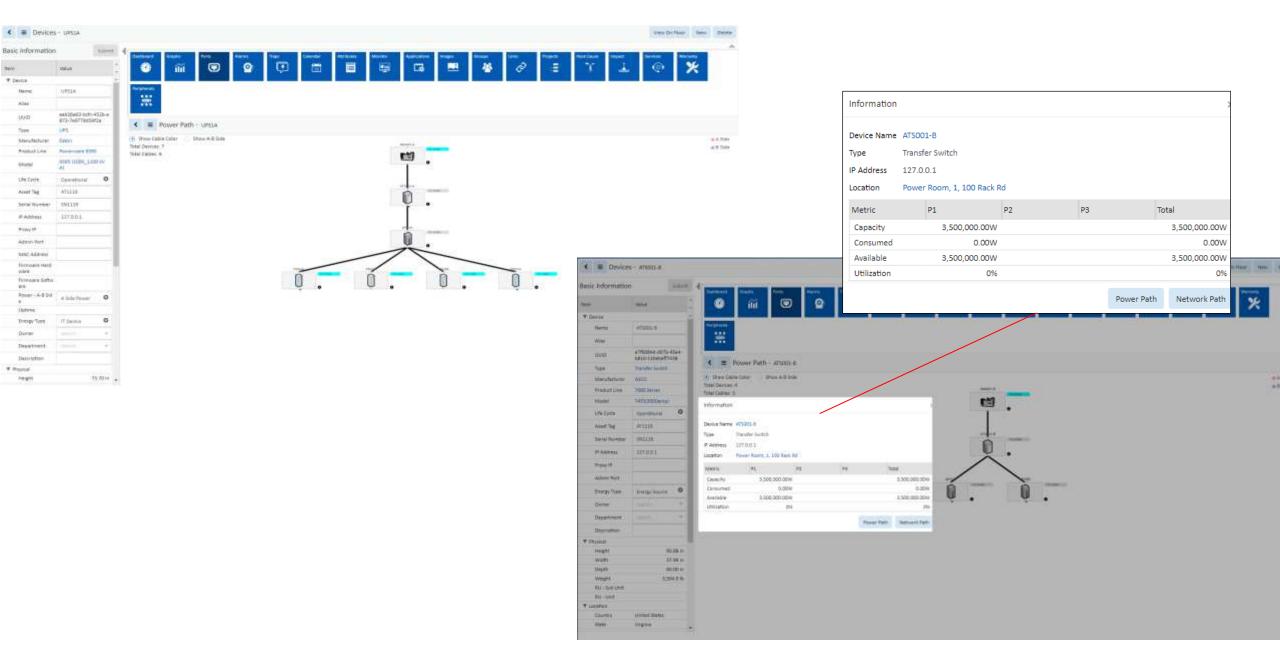






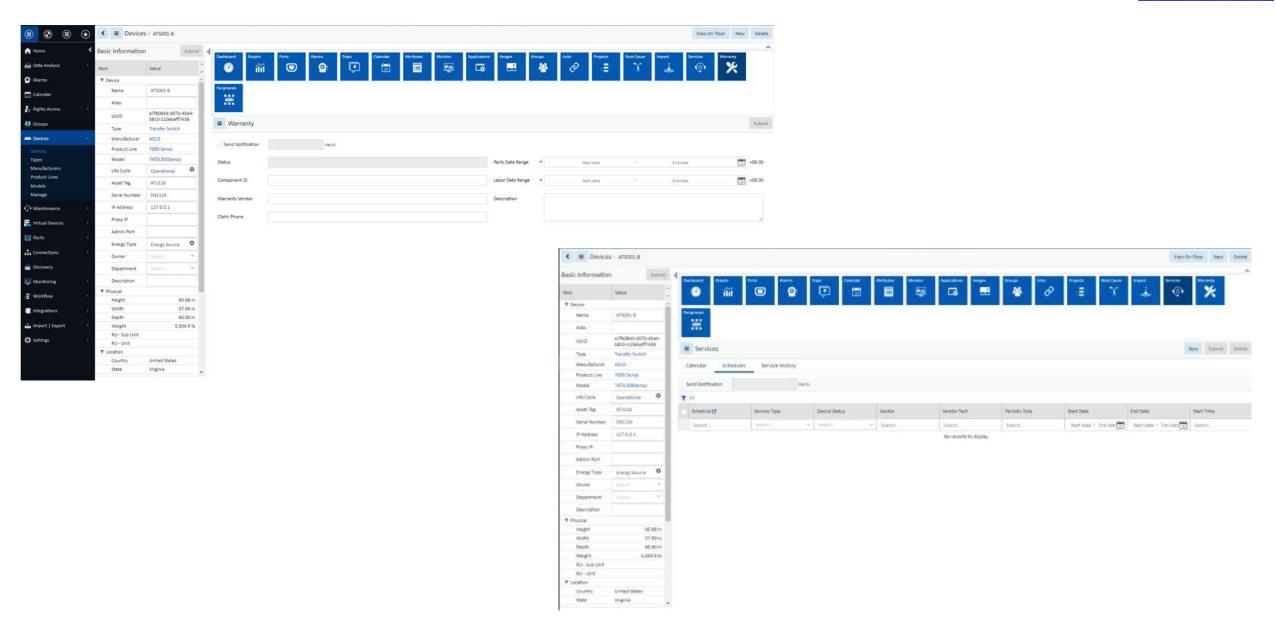
# **Power Path Analysis**





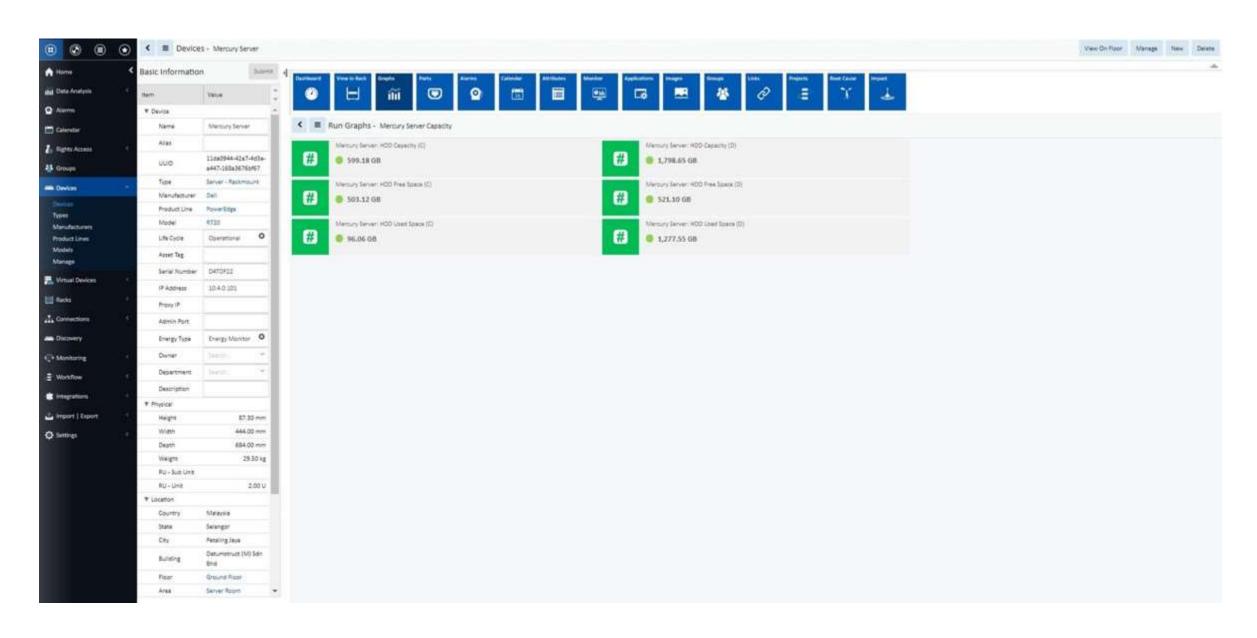
## **Scheduled Services & Warranty**





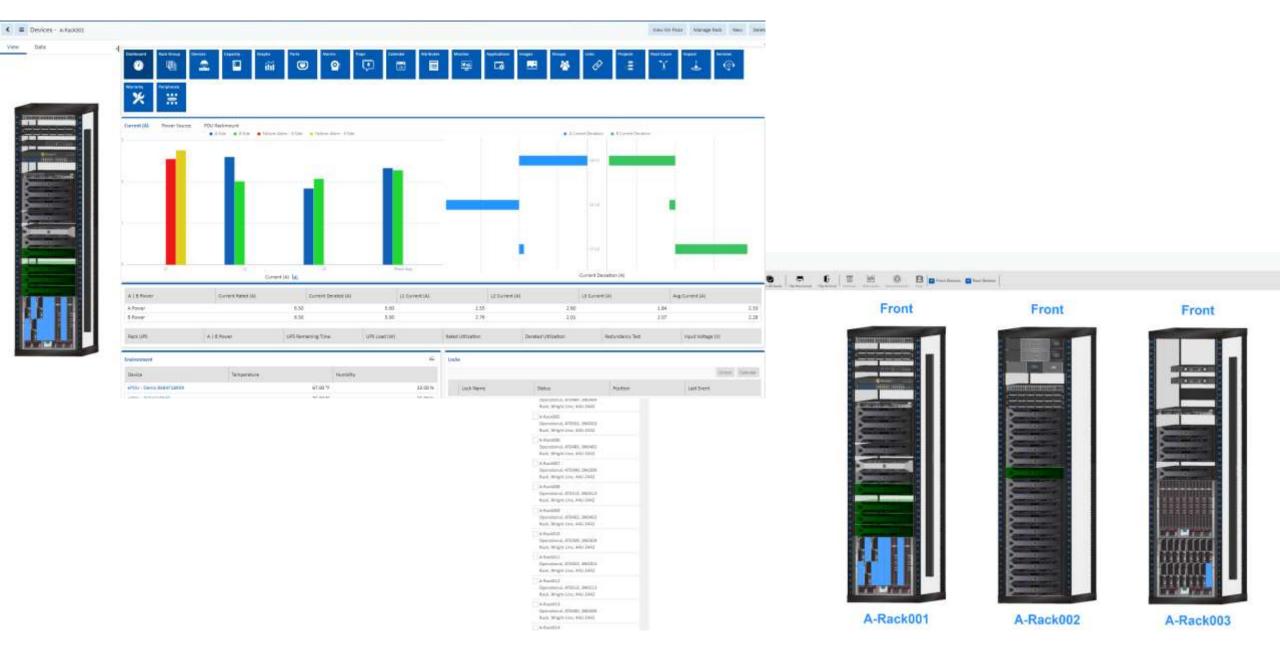
# **Server HDD Capacity**





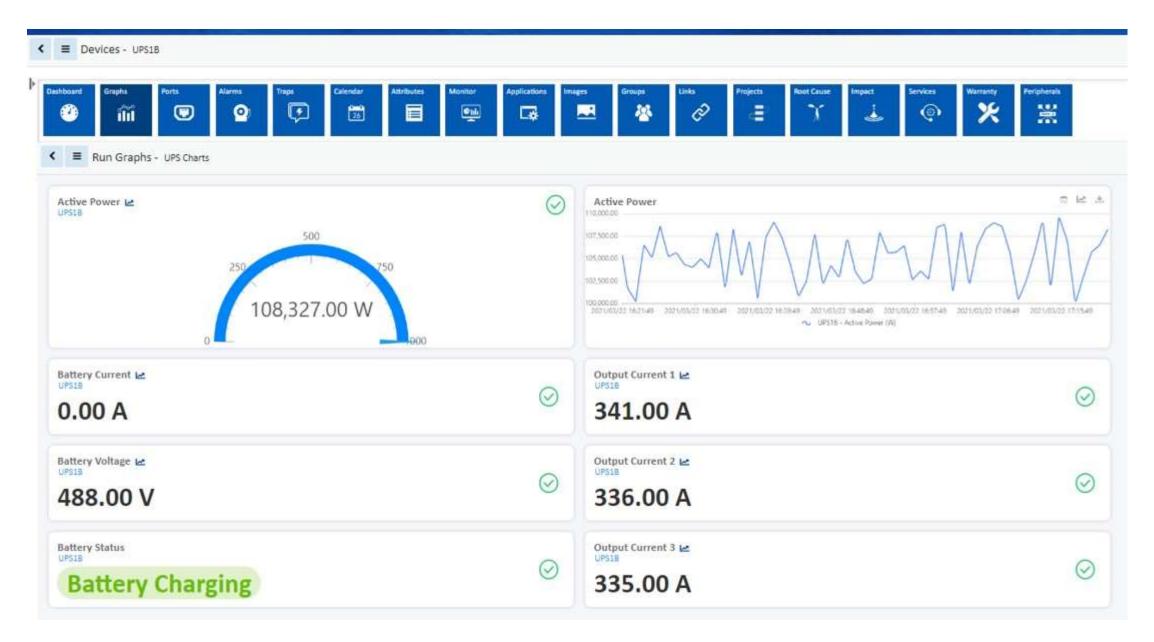
#### **Rack Overview**





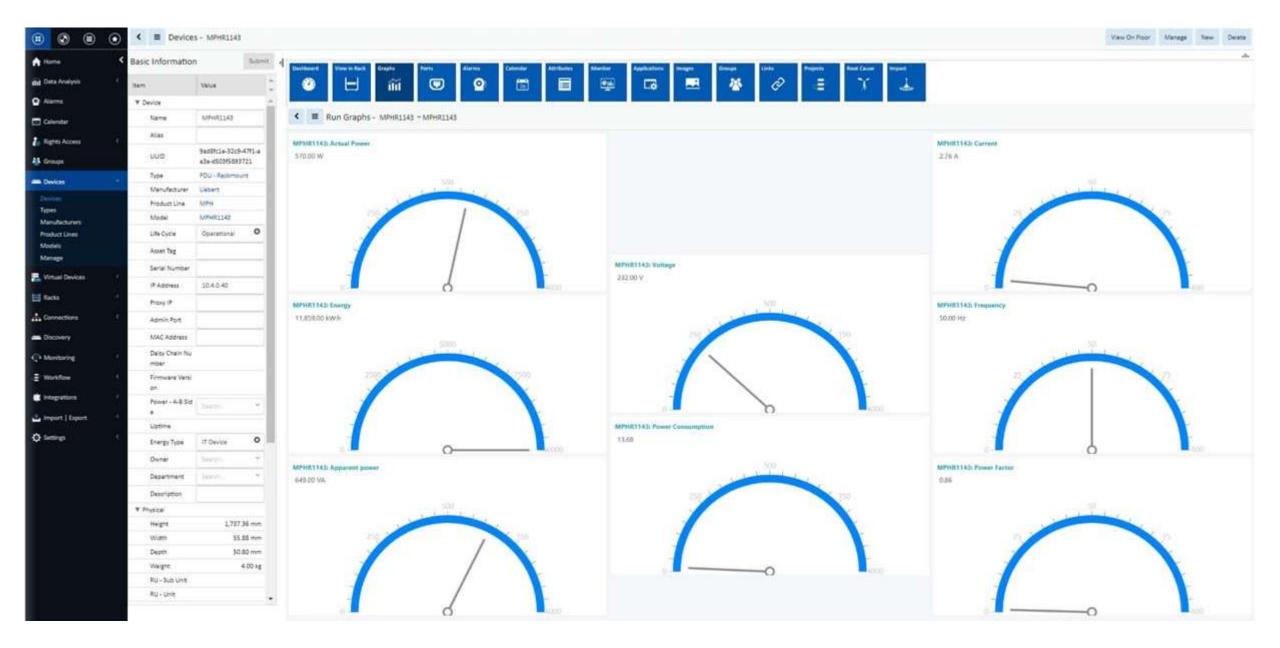
## **Target Device Performance**





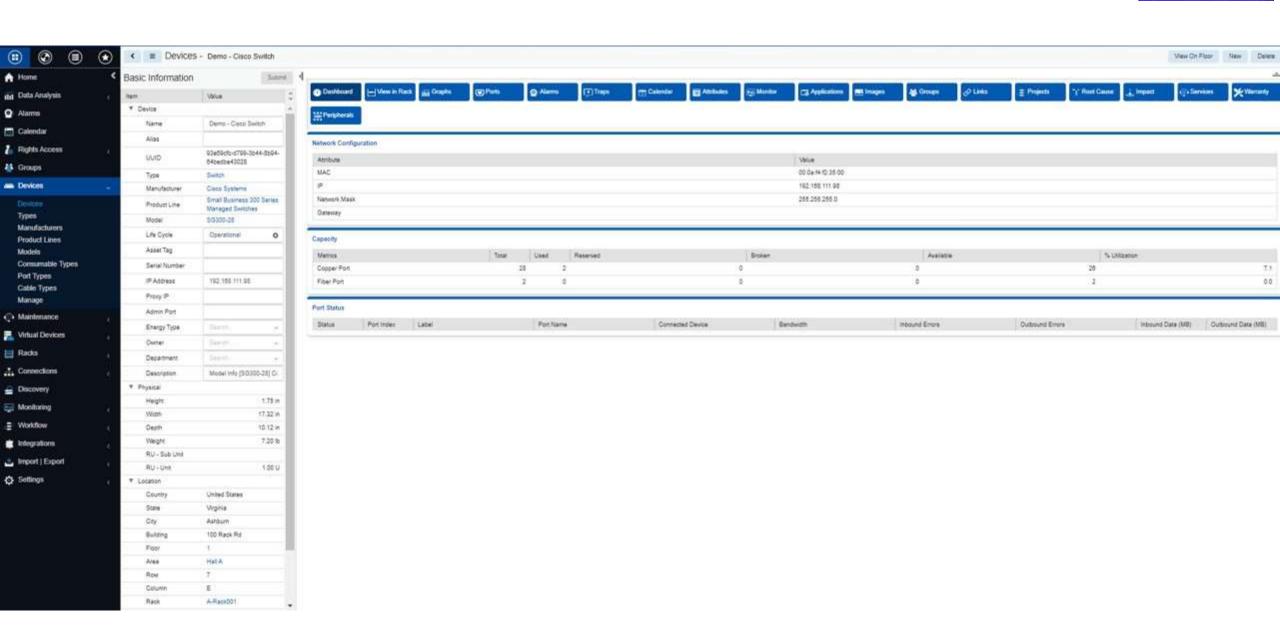
# **Gauge Meter View for Target Device**





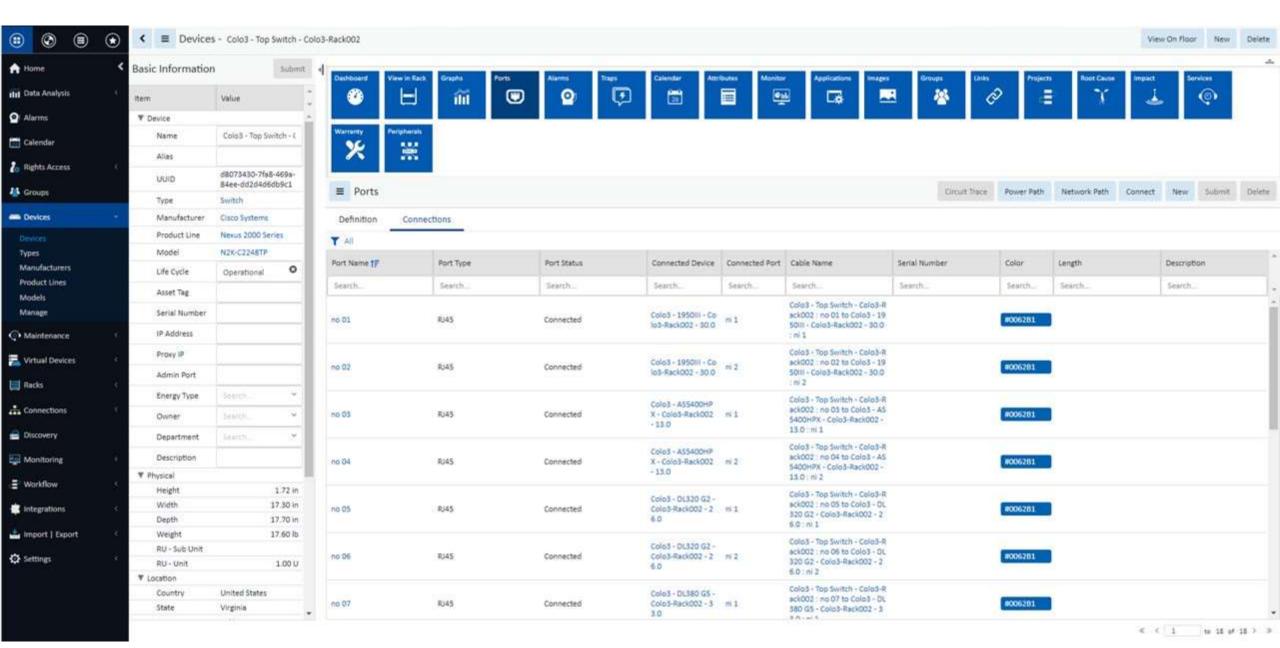
#### **Network Status**





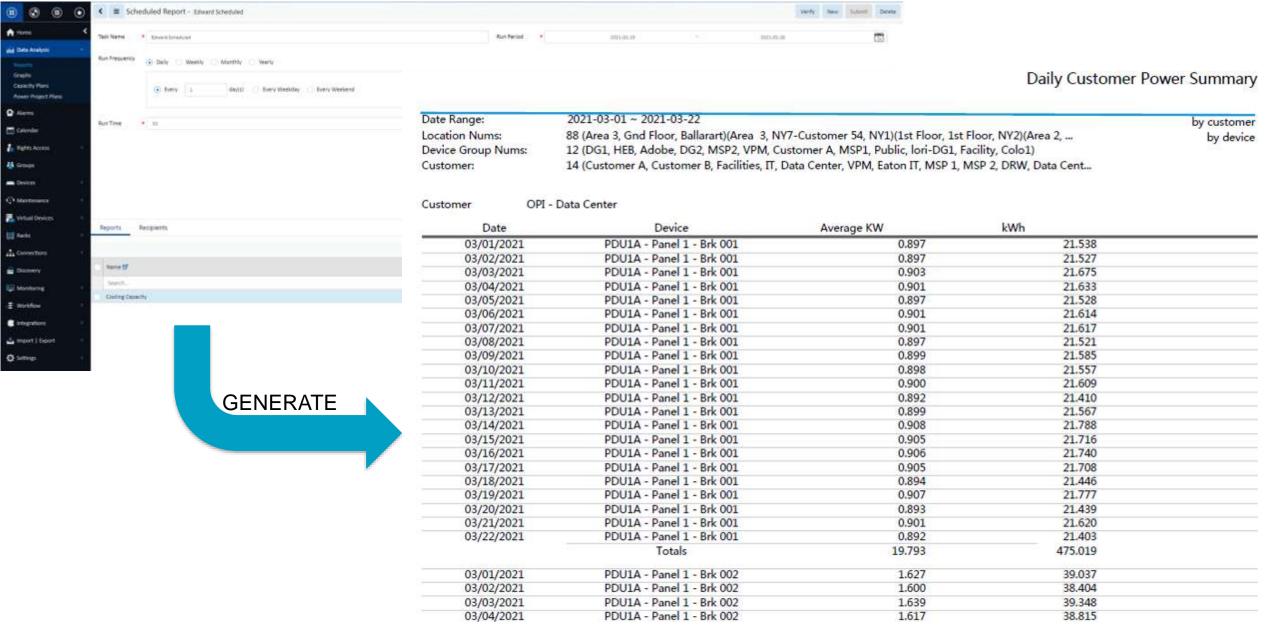
## **Cable Management**





## **Scheduled Report**





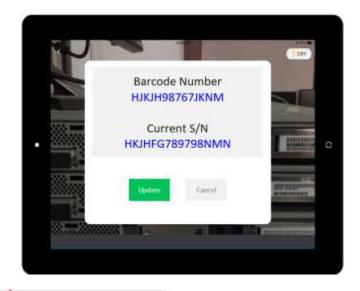
Monday, March 22, 2021

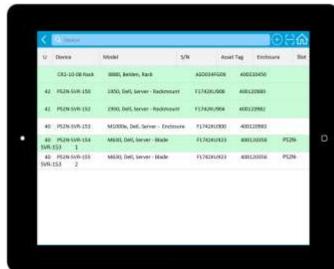
### **Mobile Audit**

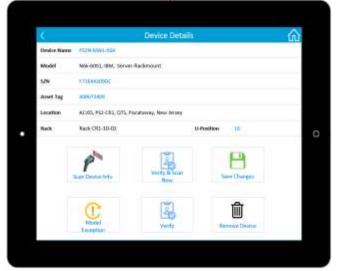
















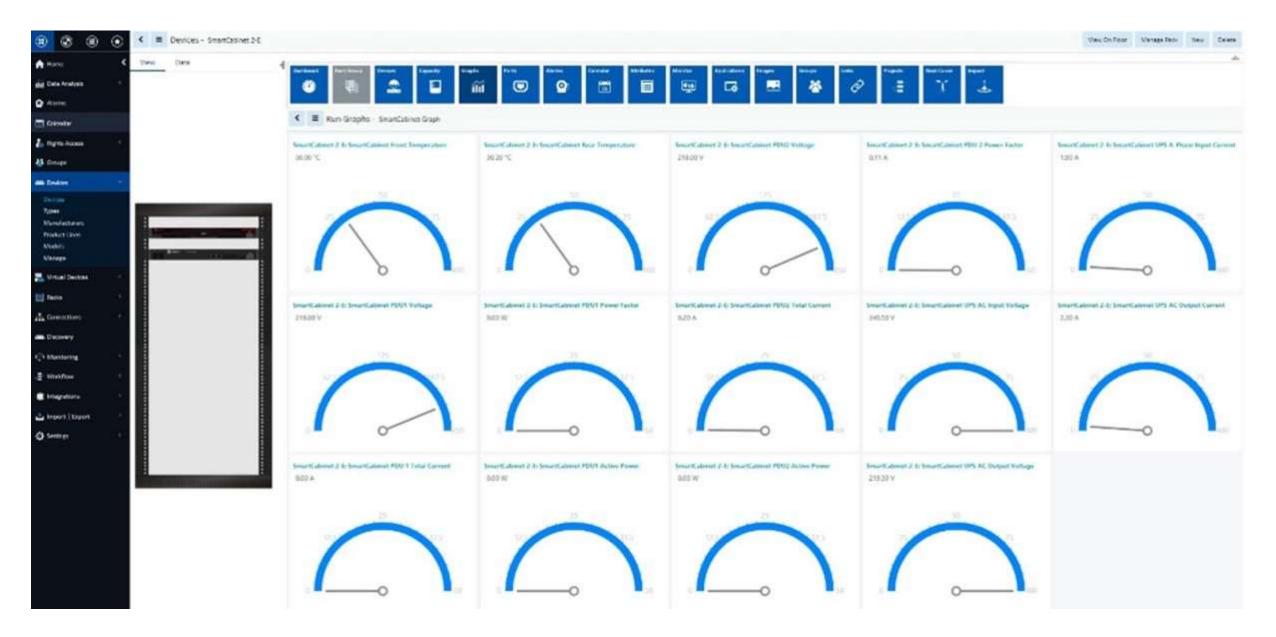
# Direct access to 3rd party All-in-One Rack





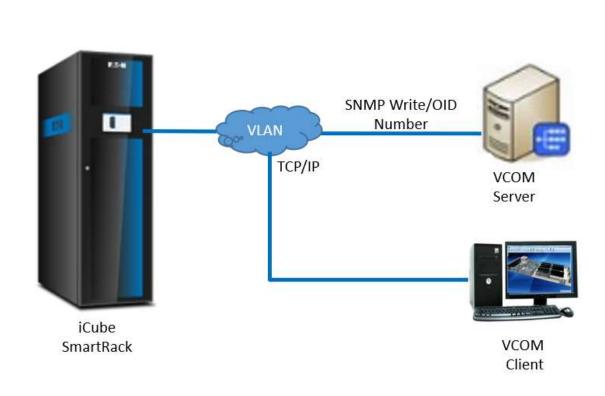
# Gauge Meter View Reading Pulled from 3rd party All-in-One Rack



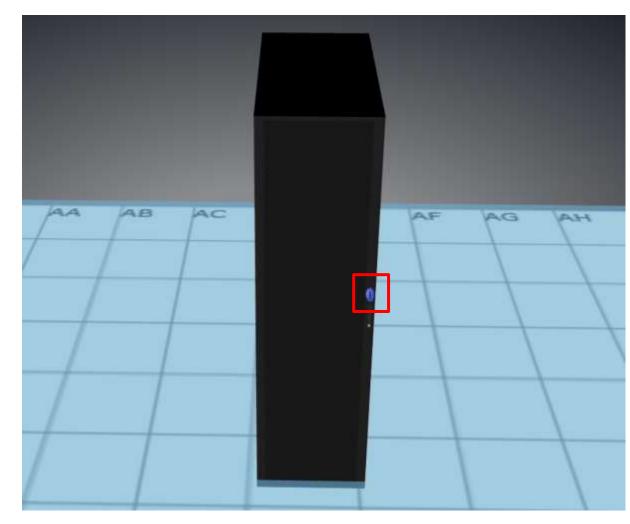


#### INTEGRATION WITH RACK DOOR ACCESS CONTROL





With a customized button, VCOM system will send SNMP message through SNMP Write to trigger iCube SmartRack to open door access remotely.







#### **APAC Customers**



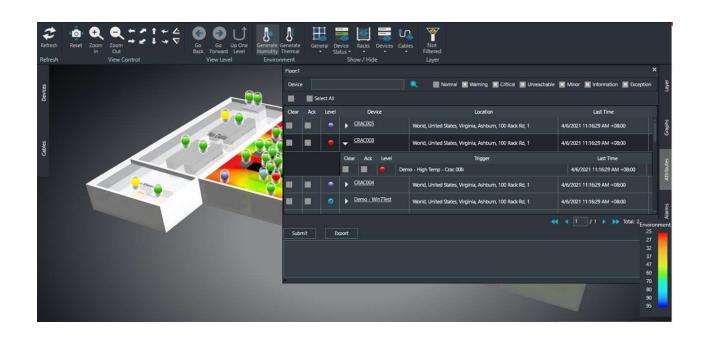






## **MINDEF**, Malaysia





**Problem:** Require a highly secure, centralized monitoring tool to monitor all devices

**Solution:** Deployed DCIM with environmental monitoring solutions

**Outcome:** Able to manage all the devices centrally and send notification alerts



## JPN, Malaysia





**Problem:** Require to meet Green Grid requirement and manage power efficiency

**Solution:** Deployed DCIM to monitor its real time facility Power and IT equipment Power.

**Outcome:** Able to track actively the PUE and to able to improve its power efficiency through active management of its facility and IT equipment.



## **Port Singapore Authority**





**Problem:** Untraceable Asset and errors causes by human errors in recording.

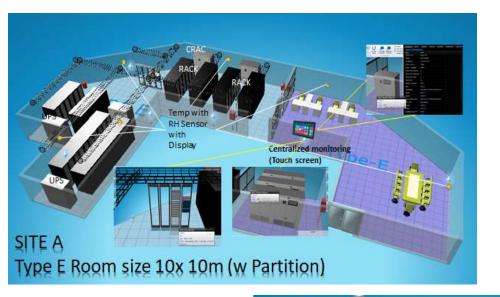
**Solution:** Deployed DCIM with Active RF Asset Tags for Automated Data Center Inventory Tracking

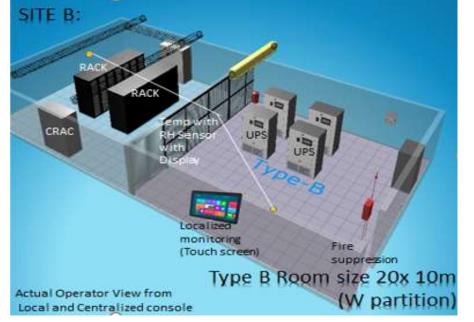
**Outcome:** Deployed tracking in 500 racks. Management has good visibility of where is assets located.

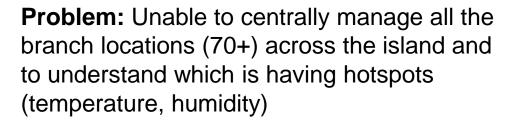


### **Singapore Police Force**









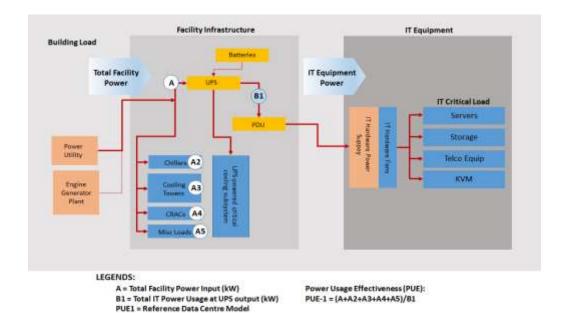
**Solution:** Deployed DCIM with environmental monitoring solutions island wide

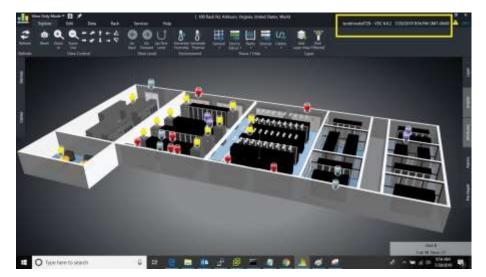
Outcome: Able to centrally manage all the 70 + branch offices data centers centrally. Able to be notified of any alarms which needed their attentions.



#### **Institute of Technical Education**







**Problem:** Unable to have an accurate PUE readings of its own Data Center and understand its energy efficiency.

**Solution:** Deployed DCIM to monitor its real time facility Power and IT equipment Power. Reports are being customized to meet the SS564 reports for annual auditing.

**Outcome:** Able to track actively the PUE and to able to improve its power efficiency through active management of its facility and IT equipment.



# **Product Roadmap-Feature Highlights for Solution**

Party Integration

Extraction as Monitoring Protocol



**Compound Conditions** 

6.5 Q2 2021	6.6 Q3 2021	7.0 Q4 2021	7.1 Q1 2022
Built-in Apache Superset Business Intelligence Tool	Initial Integration with Foreseer EPMS System.	Enhanced 3D Graphics Support in Web UI	Enhanced Integration with Foreseer EPMS System
Support MSP VPN solutions	Container-based VDC Deployment	Automated Probe Deployment and Maintenance from Central ServerAdmin.	Support Distributable Master Server, Report Server, API Server, and ES Server.
Syslog Support for Splunk Monitoring	VDA Integrates With Apache SuperSet.	Remote VM Automation Support.	Image Recognition for Models.
Enhanced Port Mapping and Multi-Rack View for Batch Processing.	Implement Infrastructure Studio to allow users to manage the cable trays, fiber conduits, pipes, etc.	Support One-Line Diagram.	AR Integration
PredictPlus Remote Monitoring Services.	Support High Performance Database Clustering	Flowable Drive Project Wizard.	3D Visual for Multi-Campus/City Connectivities
MQTT Monitoring Support	Remote Configuration Automation Framework	Support External API Calls as Monitoring Protocol.	Built-in Intelligent Model Creation Tool.
Support Web Page Data	Read-Only Database Views for 3 <sup>rd</sup>	Hyper-V Support	Automation Supports Rollbacks and

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# THANK YOU